



## CLAIMS

### THE PLAYER'S GUIDE TO THE CLAIMS AND REHABILITATION PROCESS

If a player has a potential claim, he should notify Shane O'Halloran in Arachas Corporate Brokers within 4 months from the date of the injury.

If you are unable to play due to illness or injury, we may ask you to attend one of the assessment and guidance centre's in Dorking, Bristol or Leeds, or a local venue if you are unable to travel, in order to establish what you can and can't do in relation to your occupation. The assessments enable us to form a clearer picture of your situation, and will help us to:

- Understand, process and manage your claim. (We will request medical reports from any Doctors and Specialists that you may attend regarding your injury)
- identify what activities you can and can't do in relation to your occupation
- establish whether you are able to return to work

The assessments are carried out by experienced independent Consultants, who assess whether you are able to carry on playing as a professional rugby player. Whilst we will do as much as we can to get you back playing, in the event that you are not able to continue in your current role (a professional rugby player), we might be able to provide recommendations or suggestions for alternative career options.

There are three reasons why you may be asked to attend for Assessment:

1. You may be referred by the Claims Management Specialist (CMS) who is responsible for assessing the claim in order for him/her to understand what aspects of your career you can still pursue and what aspects might cause you difficulty.
2. You may be referred by your Vocational Rehabilitation Consultant (VRC) who will be working with you and your employer to help you back to playing.

3. The assessment will provide information which will enable your VRC to develop a realistic Graduated Return to Work plan.

There are a range of assessments available and we may require you to take part in more than one type of assessment depending upon your condition and circumstances. This process is designed to help us understand the degree of incapacity and how we can best help with any rehabilitation process recommended. We can help in arranging travel and accommodation if required.

Examples of the different types of assessment carried out at Open Door

Functional Capacity Assessment

Psychological Assessment

Ergonomic Assessment

Vocational Exploration Assessment

Once we are satisfied that all evidence leads you to being unable to carry out your normal duties as a professional rugby player the claim will be settled and paid once the deferred period has been served.