

# Terms and Conditions

## Membership Use

1. Memberships are non-transferable.
2. Members are responsible for their own Membership and its use.
3. Members are expected to be present at venues that they have organised guest lists or reservations for (the members name will be put forward as the host name for all reservations and ID may be asked for on arrival)
4. Members are responsible for the actions and behaviour of their guests.

## Establishment rules

1. Rules and regulations of each establishment must be abided to.

## Club Rules

1. Access to all venues is subject to availability and any rules and restrictions imposed by the individual establishment and their door policy therefore cannot be guaranteed. These restrictions are likely to include, but are not restricted to:
  - a) Dress code - dressing smartly or as appropriate to the venue
  - b) Mixed groups - ensure that your group comprises at least 50% girls. Note - all female groups are normally acceptable
  - c) Intoxication - If inebriated you are likely to be refused entry
  - d) Entrance fees will still apply.
  - e) Guest lists should be submitted as early as possible, but by 5pm on the day in question at the latest (by 6pm on Fridays and Saturdays). More time may be required for large group bookings.
  - f) Where possible guest list bookings and reservations should be made during weekday office hours 9am -6pm Monday to Friday as some guest lists only operate within these working hours.

## Restaurant Rules

- a) All restaurant bookings are subject to availability, should the restaurant be unable to facilitate our members request we will offer our members recommendations on other establishments that may be suitable.
- b) A minimum 24-hour notice period is required on all reservations, for larger group bookings of 6 + more time is required.
- c) Bookings with exclusive restaurants i.e. Nobu, The Ivy and Soho house require a minimum of 20 days notice and are still subject to availability.
- d) The standard holding times on Restaurant reservations is 15 minutes, if our members are late for the reservation the restaurant is entitled to give the table away, Total Access cannot be held responsible this.

## Additional Services

1. Complimentary services offered to our members such as concierge and lifestyle management may be subject to additional charges and with prior notice to our members, can be ceased at any time.

## Membership Validation and Cancellation policy

1. Membership shall be valid for 12 months from the date of membership being granted to the applicant or being renewed. The management reserves the right to refuse application for initial or renewed membership.
2. The management shall be under no obligation to explain the reason for any refusal to grant or renew membership.
3. A member may not suspend his or her membership for any period of time. Should a member wish to cancel his or her membership, notice must be given in writing to the Head of Memberships.
4. Three calendar months notice must be given should a member wish to terminate their membership, during which time, normal subscription rates apply.

## Liability

1. Total Access shall have no liability to you for any loss, damage, costs, expenses or other claims for compensation arising from requests or instructions supplied by you which are incomplete, incorrect or inaccurate or any other fault of you.
2. Total Access shall not be liable to you or be deemed to be in breach of these Terms and Conditions by reason of any delay in performing, or any failure to perform, any of Total Access's obligations in relation to its services, if the delay or failure was due to any cause beyond Total Access's reasonable control.
4. Except in respect of death and personal injury and subject to the provisions of these Terms and Conditions, Total Access's maximum liability to you for breach of any of its obligations hereunder shall be limited to the value of the annual Membership fee.
5. This section applies only to the extent permitted by law.

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1. Total access has the right to amend or change the Terms and Conditions at its discretion; members will be made aware of any changes made.